



## JD Edwards CNC Administration | Expert support for Oracle JD Edwards EnterpriseOne Environments

As deploying and administering networking technology becomes more complex, maintaining an in-house staff of skilled support engineers becomes increasingly costly. DSI®'s JD Edwards CNC specialists have real-world experience coupled with proactive CNC services to keep your systems running optimally, with maximum availability, while reducing your total cost.

### **SERVICE INCLUDES:**

- Package builds and deployments
- ASU, ESU and tools release administration
- Object Management Workbench change management
- Server monitoring
- Monthly system health report
- Recommendations for improvement
- Security changes
- Scheduled system maintenance
- Performance tuning of EnterpriseOne applications, database and web servers

### **JD EDWARDS EXPERTS**

DSI is an Oracle Platinum Partner and has extensive experience across a broad range of industries and applications.

DSI's CNC Administration Services provide 24/7/365 access to certified and experienced JD Edwards CNC Specialists.

There is no company better qualified to support your JD Edwards environments. With over 30 years as a technology-based systems integration company and over 20 years of JD Edwards ERP experience, DSI is the expert choice for your CNC needs.

### **EXPERTISE**

- OneWorld and EnterpriseOne
- DB2, SQL Server, Oracle
- Unix, Linux, Wintel, AS400/iSeries
- Application servers, JAS, E1 Web
- Hundreds of JDE implementations and upgrades
- Tuning experts for all types of workloads
- Third party product integration with JDE

### **CERTIFICATIONS**

- JDE CNC Administration
- JDE Installation and Upgrade
- JDE EnterpriseOne Technology Champion
- Oracle Certified Professional (OCP)
- Oracle Enterprise Linux Certified Administrator
- MCTS: Microsoft SQL Server 2005
- MCTS: Windows Server 2000, 2003, 2008
- IBM DB2 DBA
- Cisco Certified Network Professional (CCNP)
- NetApp Certified Implementation Engineer (NCIE)

### **DSI DELIVERS**

Our specialists work with your team to extend the expertise and capabilities of existing in-house technical resources to provide expert CNC Administration.

DSI has a dedicated, U.S. based, staff that is available 24/7/365. We're here when you need us.

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Contact DSI today to learn how DSI Managed Services can simplify management of your hardware and software environment and reduce your overall expenses.

**Go to [DSionline.com](http://DSionline.com)**



**[DSionline.com](http://DSionline.com) +1.800.217.8030**

DSI, an Oracle Platinum Partner, has provided implementation, upgrade and support services for hundreds of EnterpriseOne clients. We have the credentials, commitment and services our clients demand.

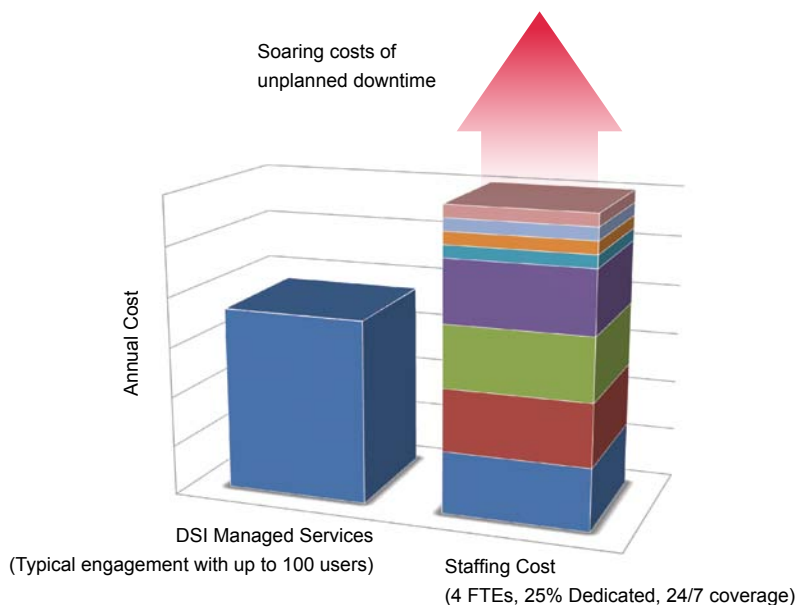
**OUR APPROACH**

- Proactive
- Preventative
- Part of your team

**DSI SAVES YOU MONEY**

DSI's JD Edwards CNC services reduce fixed cost, total cost of ownership and unproductive downtime. You'll receive improved system availability, stability and performance while reducing your costs and enhancing your ability to focus on your core business.

**Managed Services Cost Less**



**ELIMINATE IT CONCERNS**

Enlist DSI and solve your CNC administration headaches. No need to worry about staffing, turnover or continual training. Forget about sick days, vacations and calls in the middle of the night. DSI provides expert level support when you need it, where you need it 24/7/365.

Whatever your current situation, DSI's CNC administration specialists have the experience and expertise to enhance your existing enterprise software investment.