



WLAN Hardware | Turnkey support for wireless networking, mobile computers and data collection equipment

DSI provides small to large businesses with seamless administration, management and maintenance solutions for business critical, data collection hardware and software to keep your business operating at peak efficiency.

DSI's offerings include:

- **Hardware Support**
- **Provisioning**
- **Remote Device Management**
- **Spares Management**

HARDWARE SUPPORT

Non-responsive devices or configuration issues can stand in the way of your organization's peak performance. Don't let that happen to you. DSI provides cost-effective, 24/7/365 technical support for all of your RF hardware, mobile devices, label printers, wireless network access points and other infrastructure components.

- Single point of contact for hardware and software support
- Troubleshooting and diagnosis
- Configuration and support of devices, printers and wireless network access points
- Hardware and software updates
- Device application security setup
- Hardware configuration management

HARDWARE SUPPORT INCLUDES:

DEVICE SUPPORT:

- Radio configuration
- Device radio identification
- Security setup
- Network configuration and setup
- Firmware management
- Device management
- Barcode symbologies
- Diagnostics

WIRELESS ACCESS POINTS SUPPORT:

- Basic settings
- Security setup
- Radio configuration
- Ethernet configuration
- Association table management
- Firmware management
- Radio/ethernet diagnostics

PRINTER SUPPORT:

- Printer configuration
- Network configuration and setup
- Firmware management
- Diagnostics
- Troubleshooting

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Contact DSI today to learn how DSI Managed Services can simplify management of your hardware and software environment and reduce your overall expenses.

Go to DSionline.com



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PROVISIONING

Save the time, costs and hassle of having your in-house staff set up, configure, test and deploy data collection devices. Let DSI hardware specialists manage your hardware provisioning project from order placement to production deployment.

Your equipment arrives ready to roll: fully charged with the correct software loaded and properly configured to your exact specifications.

- Onsite or remote provisioning, configuration, testing and deployment
- Out-of-the-box, ready-to-work devices
- Operational readiness assessments
- Wireless wide-area carrier provisioning

REMOTE DEVICE MANAGEMENT

DSI leverages the power of your wireless network to remotely deploy, manage, track and update any end user device connected to the network, including handhelds, wearables, vehicle mounts, printers and wireless access points.

- Manage devices, printers and WLAN remotely from one centralized location
- Manage software configuration and track hardware inventory
- Remote device diagnosis over WAN or WLAN
- Real-time views of device activity
- System-level health reports and device-level exception reports
- Tools to diagnose and fix problems efficiently
- Use group policies to automatically deploy software and data to connected devices in real-time

SPARES MANAGEMENT*

To keep your enterprise running smoothly, DSI provides a turnkey program for management of spare equipment. From DSI's data collection devices to networking hardware and accessories, we are a one-stop shop for customer support and quick product replacement.

- Next-day, two-day or three-day product replacement options
- Out-of-the-box, ready-to-work devices
- Dispatch replacements directly to end user location
- Hardware inventory reports

**U.S. only*

