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DSI provides mobility software that enables business to happen anywhere, providing access to any data on any device. We are a recognized global leader in increasing productivity and profitability.



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dcLINK® Administration

Course Description

Designed for both new users of dcLINK® and for those who are upgrading to a new dcLINK release, this five-day course covers day-to-day administration topics and includes installation of dcLINK on classroom equipment. The course uses lecture, demonstration, hands-on exercises, and Q&A dialogue to communicate the concepts involved in the day-to-day administration of dcLINK software.

Prerequisites

- Knowledge of Microsoft Server Operating Systems
- Knowledge of basic networking including TCP/IP
- Knowledge of basic database concepts
- Knowledge of wireless networking is helpful but not required
- Knowledge of specific ERP system

Course Description

This 5-day course uses formal lecture, demonstration, hands-on exercises, and Q&A dialogue to communicate the concepts involved in the day-to-day administration of a typical dcLINK environment.

Course Content Includes:

- Course and Classroom Introduction
- Overview of dcLINK Software
- dcLINK Architecture and data collection solution design
- Creating a data collection solution for high availability and disaster recovery
- Transaction Flow: How transaction requests flow from devices through dcLINK to ERP system
- dcLINK Security and Licensing
- dcLINK Installation in a variety of methods
- Administrator Duties
 - User security including application security
 - Workflow Security, Publishing, and Management
 - Use of Multi-Environment
 - Environment Setup and Reconfiguration
 - Backup and Disaster Recovery Planning
 - Device Installation and Maintenance
 - Troubleshooting and Issue analysis
 - Event and Error Handling
 - Performance and Statistical analysis
 - Performance Tuning

