

dcLINK® MOBILEApps™ is a suite of pre-packaged mobile applications for Proof of Delivery, Inventory, Route Sales, Direct Store Delivery, Field Service Automation and Inquiries and Approvals.

Built using the dcLINK® Mobile Application Platform™, MOBILEApps are designed to:

- Simplify data entry
- Increase accuracy
- Improve productivity
- Eliminate bottlenecks
- Shorten time to invoicing
- Improve customer service

dcLINK Mobile Application Platform

With one powerful platform, companies can mobilize their entire workforce, regardless of data transaction requirements, device form, connectivity or ERP system.

- Diverse mobile device deployment options
- Standard integrations to leading enterprise applications and databases
- On- and off-network functionality
- Multi-language capability
- Powerful application development tool

dcLINK® MOBILEApps™ Service

Today's businesses need to provide accurate and efficient service to their customers. With dcLINK MOBILEApps Service, a pre-packaged mobile application offered by DSI®, technicians can manage work orders from the field, reducing downtime, manual entry and back-office paperwork.

- View, modify or print service work orders
- Access customer, equipment and service history
- View contract and warranty information
- Manage inventory and view and issue parts
- Indicate assets to be serviced and document symptoms
- Capture and confirm meter readings
- Specify labor type, shift code, work date and time worked
- Confirm service completion with on-site signature capture
- Print or email receipts
- Record mileage

Improve customer satisfaction by automating your field service business process flows. Empower your service technicians with dcLINK MOBILEApps Service.



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